The FAA is building a safety culture by enhancing front-line and mid-level managers’ leadership skills

**CHALLENGE**

Build a safety culture in which all personnel think more holistically about airspace service and safety.

Drive greater engagement and belonging by empowering leaders to coach, motivate and develop teams.

**SOLUTION**

Integrate BetterUp as a core component of the leadership experience with dedicated 1:1 coaching and access to on-demand and specialist coaches for 400+ frontline and mid-level supervisors.

**RESULTS**

+15% Growth in Leading People ECQ  
+14% Growth in Psychological Safety  
+26% Growth in Team Feedback

Data as of 2/10/22, results based on 415 FAA supervisors

“We are extremely excited to be partnering with BetterUp to not only unleash the full potential of our individual leaders, but that of the entire organization.”

Jeff Planty  
Vice President for Technical Operations